

licensing

From: [REDACTED]
Sent: 19 April 2021 14:27
To: licensing
Subject: El Prado Licensing Objections
Attachments: Licensing Objections 2021.odt; Letter FROM El Prado to residents 21 March 2021.pdf; Light Pollution 2225 WEdnesday 7 April 2021.odt

Hi

Please find enclosed our objections to the above application for extending hours and numbers and music license.

We are not sure if we have or have not read about live music. We certainly di not want that under any circumstances. We cannot find it in our paperwork.

Please acknowledge safe receipt.

Many thanks for you help and assistance

[REDACTED]

EL PRADO LALESTON - LICENSING

Dear Sir/Madam

EL PRADO, HIGH STREET, LALESTON, BRIDGEND, MID GLAMORGAN, CF32 0LD

We are writing to register our objection to the application for a premises licence by BDM South Wales Ltd for the above premises.

There has been so much mis-information circulated since the new owner bought the business in the middle of the pandemic. The owner had failed to display the notice telling interested parties about his proposed plans for 52 external seating covers. [REDACTED]

[REDACTED] and if he is to be believed now he has reduced that to 30. What is the truth. The applicant is trying to deceive not only the Council but the residents and community.

This application is for 52 outside seating and 10 upstairs as well as 60 inside covers he is proposing. So that is a total cover of 122 an increase of 20 to the current number of 102 granted. Almost half of these he wants externally permanently. The applicant has used COVID as an excuse to extend his business outside and citing legislation for this reason. Wales has not said as yet all pubs and restaurants can extend their space to include outside space on a temporary basis. However, the applicant is increasing the numbers. 60 inside, 52 outside plus an additional 10 upstairs. What happens when the pandemic is over? Can the applicant go back to the original number of covers inside and still have those outside? Potentially them having cover for $102 + 52 + 10 = 164$. Way too much for the size of the site. [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

The current operating hours for the sale of alcohol and closing to the public are:

Monday to Saturday: 1000 - 0000 hours

Sundays: 1200 - 2330 hours

Christmas Day: 1200 - 2330 hours

Good Friday: 1200 - 2330 hours

New Year's Eve: As per The Regulatory Reform (Special Occasions Licensing) Order 2002

The application proposes that alcohol will be sold for consumption on and off the premises between

Monday to Saturday 10:00 - 00.30, six days a week and

Sunday: 10:00 - 00pm Sunday.

Christmas Day: 1200 - 2400

Good Friday: 1200 - 2400

New Year's Eve: As per The Regulatory Reform (Special Occasions Licensing) Order 2002.

That is trading 365 days per year from 10:00 to 00:30.

When are we as residents supposed to have time for peace, relaxation and enjoyment of our own personal homes. [REDACTED]

[REDACTED] When are we supposed to sleep only when he decides not to trade! Noise levels will be unbearable with his customers coming out the worse for wear at 1am and laughing and joking all the time. We would also have to endure background music inside and out. What planet are we living on. No one should be subjected to that level of noise for prolonged

periods of time. The applicant has stated that outside will end at 22.00,. However, he sent letters to residents stating it would cease at 21.30 - [REDACTED]

[REDACTED] The external area is proposed to have recorded music, something we have not had to tolerate before and frankly do not want now. There is nothing worse than listening to repetitive music over and over. It is unlikely that together with noise from patrons the requirements of [REDACTED]

[REDACTED] This also applies to the main building which has had a new multi-folding door system to accommodate servicing the external area and allowing bar access for patrons - more noise pollution. [REDACTED]

[REDACTED] that crime, disorder and public nuisance will undoubtedly increase. We are told fine wines will be sold at over £100 per bottle, which could well become a target for criminals. We have no objection to customers who use the bar/restaurant purchasing the wine to take home. However, the use of a website for purchase and age control measures indicate a click and collect approach is being adopted. This will mean the same problems associated with takeaways will develop in terms of [REDACTED] noise. We believe - not sure - that takeaway facilities are accepted during lockdown but will cease after. What is being proposed is a permanent facility. [REDACTED]

Residents in this area already suffer noise nuisance at all hours of the day and night. The majority of the clients are not local villagers. They come from far and wide to visit and leave normally the worse for wear, with volumes rising as the level of in-toxication increases during the day and far more noticeable at night time as noise from life generally reduces. Prior to COVID lockdown, we could clearly hear smoker's conversations when they stood outside smoking and talking. To allow the licence to be given will intensify the volume of noise 50 fold + to that of 2 smokers and cover seats with the opening of the sliding doors to allow the noise, fumes etc to enter the open space outside would be disturbing noise wise and completely and utterly take away our privacy, peace and sanity.

Our mental health will be impacted as there will be constant unavoidable noise that will destroy us. When will we ever have any peace and time to enjoy our surroundings, family and homelife. It will be Bedlam. Constant banging of car doors, music, chit-chat for 14.5 hours day and night. Laleston is a quiet dozy village not a town or city where there are no residential properties to take into consideration. This is not only very irritating it is also obnoxiously smelly and life changing. We will no longer be able to sit outside in our gardens back and front because the level of noise generated will be appalling. Just imagine 54 drunks in the summer virtually coming into your home which is what it will be if you allow this to happen. We will have no peace, our privacy will be invaded as they will be able to see straight into our property and without a proper building there will be no containment of noise what-so-ever. The applicant wants a glass house and Pagoda to make it look pretty. This will not negate noise or light pollution levels at any level especially when he opens the pagoda and windows of the property. This is what we would call a nightmare.

We will be unable to ventilate our home because the level of noise will be unbearable. So trying to keep cool will become impossible. Our mental health will deteriorate because we will no longer be able to enjoy our own home and amenities. Poor mental health, we will also be sleep deprived which will inevitably will affect our physical health.

Children viewing adults drinking alcohol and smoking adjacent to the main road while they go from school to home and inhaling smoke is not acceptable. As well as the smoke they will be witnessing drinkers in the carpark making noise, acting stupid and possibly behaving badly. Children should not be exposed to this on a daily basis on the main road. It is not what has happened in the past and certainly is not a step forward. The only person who benefits from this is the applicant. The law is being changed to stop children being exposed to smoke and this is adjacent to the main road. The applicant has not to date shown on any plans where he intends smokers to be able to smoke out of sight and protected from view.

The Applicant has applied to increase the hours by half an hour each day. This will have a significant impact on our peace, tranquillity and way of life. As well as increasing times they also seek to have outside recorded music until 22:00 daily. Children's sleep will be impacted by this as bedtime is around 19.30. It is a village not a city centre and children need their sleep. [REDACTED]

[REDACTED] This becomes a double Whammy. Noise from patrons, noise from music inside and out if planning is granted and the folding doors are opened up to allow access to serve customers and noise from traffic.

[REDACTED]

The applicant has changed the outside look and access to the building changing windows to multi-sliding doors to allow access to serve food and drink outdoors. The amount of light pollution this will generate is far above what the previous owner had as the blinds were permanently down and stopped light causing pollution to the area. Photo's enclosed.

Please remember COVID restrictions will lift, what the applicant wants is a permanent change that will destroy our lives.

In view of the above, we would urge the Licensing Authority to refuse the application.

[REDACTED]

Dear our local neighbours,

Firstly, please let me start by introducing myself, the company and share a little history about our family run businesses. My name is Nataniel Martinez and we purchased El Prado last year during the global pandemic. As a family we have a lot of history with both El Prado and Jesus. My late father designed and opened the site back in 1991, bringing the Spanish brasserie to Lalestone, a first for the area and clearly very popular amongst the locals. When we first found out Jesus was retiring after 30 years of trading, we wanted to bring back the Martinez flare to El Prado.

As a family we pride ourselves on our reputation as caterers, we own some of the best venues in Wales and pride ourselves on delivering great produce and service to all our customers. Over the years of trading, we have built a loyal following from both our customers and staff. With our family operating in Wales for over 50 years, I think this is a testament to ourselves and again something myself and my family are very proud of.

As am sure many of you are aware and would agree El Prado was starting to look very tired and in need of some much-needed attention and reinvigorating. Our extensive refurbishment is to ensure we bring back the original flare El Prado once had along with offering some of the finest produce all served via our Spanish brasserie counter. After months of hard work and dedication to achieve this we cannot wait to open our doors again, giving El Prado a new lease of life. We hope we have succeeded in achieving this after an extensive refurbishment and cannot wait to show you all around when we are allowed to re-open.

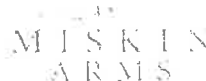
Whilst carrying out the much-needed refurbishments, I would like to thank you all for your support and a huge thank you for your support with our weekend takeaways, it has been overwhelming so again thank you. Unfortunately, a few matters have arisen recently and been brought to my attention from the neighbouring houses these have all been addressed.

All below issues have now been resolved.

- The LED car park lights seem to be over powering. These lights will be disconnected with only one light switched back on. This LED will be downgraded from a 50w to a 25w and the unit will be faced directly at the floor.
- Parking for the local school will be made available for the morning drop offs only, as soon as our refurbishment is complete.
- The planning for the outside dining area. Correspondence with the council is ongoing but key points that were not identified by the council on the public forum are below

Capacity of the proposal

- There appears to be some misunderstanding of the proposal, and the total capacity of the facility if and when the proposals before you are considered and approved.
- The premises has a license for 102 covers - all of which are of course currently "indoors".
- The proposal before you are not to increase the capacity of the facility, but rather to reconfigure it - such that the total capacity remains the same (102 covers), with some seating being inside and some outside/in an 'extended' element.
- The client is not proposing to increase numbers, and will continue to trade in compliance with the license they have in place (102 covers). At present I am aware that the exterior seating area shows 42 covers – this is proposed to be reduced to 30 covers: so that no increase comes about.



- This of course has considerable implications for the highway authority's position and response - *which presently assumes an increase in numbers, and a resultant deficiency in the number of car parking spaces provided within the site.* In effect, the proposal will be to provide an additional 6 spaces, for the same number of covers/customers. This will therefore be an improvement on the car parking provision, as opposed to a worsening.

External seating/facilities

- There are two elements to the proposal - a side "extension ", and an external seating area (under a covered pergola) to the "front "of the building.
- The first of these elements – effectively a glass extension, will sit in, and will replace, the existing external rear storage / refuse / back of house area and facilities. The present use of this area is of course "unneighbourly "to residential properties to the rear, in that noise and activity, odour and possible other associated issues with external refuse storage etc take place in a presently unregulated way.
- The proposal will seek to replace this with a glazed 'pod' extension – which will be entirely enclosed, and will be configured using glazing that will be rated to 40dB (by comparison a standard double-glazed window in a property is rated to 30dB). The specification being proposed is, therefore, superior to standard double glazing in a house/dwelling. This will ensure that any customers using this area will have little to no impact or bearing on surrounding residential property. Indeed, it will provide a significant betterment on the existing position. This is a much more preferable use and configuration for this part of the site than is presently the case.
- In terms of the exterior seating area to the "front ", this area will of course be a facility that will only be in use for circa 5 months in any calendar year - not least as a result of the climate.
- This area will only be proposed to be used up to 9:30 pm, with this in time being entirely compatible and reasonable with residential properties neighbouring the site. As I set out above, its use and purpose is to allow greater social distancing of customers - something which will be undoubtedly be needed on a permanent basis in future.
- This area will be parking enclosed by a pergola structure - the roof structure to which will open and close (in a seamless and quiet way).

It's with pleasure to announce that in the next 4 weeks all internal work will be finished. As mentioned above if anyone would like to come and have a look around and be one of the first to view what we've been up to please feel free to drop me and email. The coffee machine is always on.

Many thanks

Mr Nataniel Martinez
Managing Director

